



SPRAGUE'S OIL SERVICE, INC.
 26 Little St. Matawan, NJ 07747
 732.566.0821
 www.spraguesoil.com

SERVICE AGREEMENT

BEST DEAL!

KEEP FULL PROGRAM* (\$295)

Available for automatic **Keep Full Accounts Only!** Members of this program receive **20% off cleaning and service** as well as **no charge** for the following parts:

- Conventional Burner Motor
- Transformer
- Electrodes
- Porcelains
- High Tension Leads
- Buss Bars
- Fuel Pump
- Fuel Pump Strainer
- Nozzle
- Nozzle Line
- Turbulator
- Burner Fan
- Burner Coupling
- Primary Control
- Std. Low Voltage Thermostat
- Limit Control
- Operating Aquastat
- Air Switch
- Filter Cartridge
- Emergency Switch
- Pressuretrols (steam)
- Gauge Glass & Washers (steam)
- Siphon Line (pig tail) (steam)
- Switching Relays
- Aquastat (dual or triple)
- Circulator Motor (std. 1/12 HP only)
- Fan & Limit Control (hot air)
- Blower Motor (std.)

20% off
 all cleaning & service calls

RATES

SYSTEM CLEANING**\$210.50 Program Price: **\$168.40**

This service has been designed to meet the new State Energy Conservation Regulations which mandate a testing requirement to assure your heating system meets the minimum efficiency of 72%. ****Basic labor rates apply if cleaning exceeds 90 minutes.**

- Inspect flue & stack
- Adjust air & oil mixture
- Check controls & switches
- Cement air leaks
- Check draft stabilizer
- Lubricate blower or water pump motor
- Perform and record the NJ State-mandated efficiency tests

HEATING SEASON HOURLY RATES (October 1st - April 30th)

MONDAY - SATURDAY

8am - 4pm **\$165.00/hr** Program Price: **\$132.00/hr**

After 4pm **\$235.00/hr** Program Price: **\$188.00/hr**

SUNDAY & HOLIDAYS

8am - 1am **\$250.00/hr** Program Price: **\$200.00/hr**

NON-HEATING SEASON: May 1st - September 30th (Subject to Serviceman Availability)

EMERGENCY SERVICE: Determination of an emergency is at our discretion and involves SECURITY OF THE SYSTEM.

HOLIDAYS: Christmas, New Year's Day, Labor Day, Memorial Day, Independence Day, Thanksgiving, Christmas Eve (after 12 noon), New Years Eve (after 12 noon), Good Friday, Columbus Day, President's Day

*EXCLUSIONS FOR "KEEP FULL PROGRAM"

Below is a partial list of parts and services excluded from our program. Exclusions are not limited to this list.

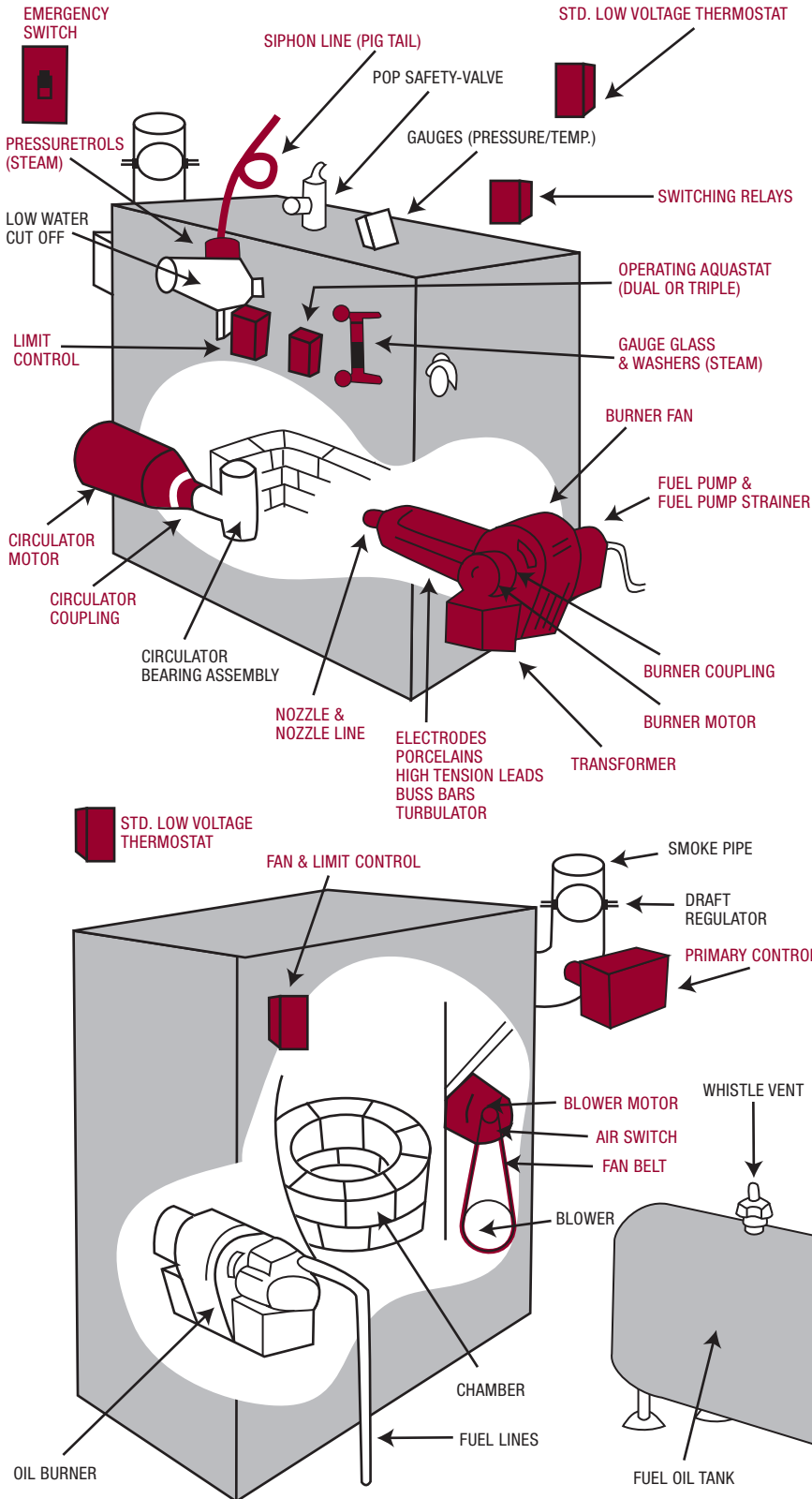
- Heating system: The furnace/boiler and its related parts such as pressure gauges, smoke pipe, jacket or asbestos, domestic water heating equipment (unless covered), piping from the furnace/boiler to heat outlets and radiators, registers and ductwork.
- FROZEN FUEL LINES
- Fuel tanks
- Fireproofing
- Electronic air cleaners, humidifiers, air filters and other ancillary air conducting equipment.
- Wiring other than the oil burner circuit
- Low water cut-off
- Pressure relief valve
- Tank fittings, fuel lines (other than nozzle lines)
- Water storage tanks
- Fuel tank gauges
- Expansion tanks
- Calls for janitorial service, problems of tenant-landlord relations, or calls resulting from lack of supervision or neglect are not included in the program

Where repeated burner failure results from fuel tank deterioration, or an accumulation of water, sediment an/or algae, program coverage for calls related to this condition will be suspended until corrective work is performed at the owner's expense.

NOTE: Systems with more than one circulator will be afforded coverage on the main circulator only.

Parts Covered Under the KEEP FULL PROGRAM:

Parts shown in **RED** are covered.
All other parts in black and white are **NOT** covered.



GENERAL TERMS AND CONDITIONS

1. Customer agrees to purchase all fuel oil requirements from us during the term of this program or contract is void.
2. Our programs do not cover services required on boilers or furnaces, heating or water piping, duct work, radiators, registers, expansion tanks, water storage tanks, wall pumps, zone valves, or water feeders, low water cut-off, domestic hot water coils, acid flushing, bearing assemblies, pressure reducing relief valves, humidifiers, combustion chambers, fuel storage tanks, or any other control or part of the heating system not specifically described in this plan, or on units firing a three gallon or more nozzle.
3. We reserve the right to inspect the equipment covered before accepting this program.
4. This program is void if the buyer permits any person other than our employees to render service to the equipment except as instructed by us.
5. Prices quoted refer to domestic type heating equipment only. Prices on other types available on request.
6. This program does not cover parts damaged by water, fire, act of God, accident, tampering, or abuse.
7. Our obligation to furnish any parts is subject to their availability through normal sources of supply; obsolete equipment will involve additional charges.
8. This program includes only repair and replacement parts specifically listed which are defective due to normal wear.
9. This program does not include equipment failures resulting from customer's refusal of automatic delivery and being a "WILL CALL" account.
10. This program does not cover liability for injury or damage resulting from defect's in, or the operation or non-operation of customer's burner or its appurtenances or any other equipment, nor does it cover liability for loss or damage resulting from delay or failure to perform hereunder due wholly or partially to labor disturbances, fires, lack of material, governmental regulations, or any causes beyond our control such as runouts due to nonpayment of bills.
11. This program contains the full understanding of the parties here to and there are no promises, terms, conditions or obligations other than printed herein.
12. All Burner Agreements become void in event of change of ownership unless new owner continues purchase of fuel oil (automatic delivery) from Sprague's Oil Service, Inc.
13. If customer's credit becomes impaired during the life of the Burner Service Agreement, all service will be discontinued until credit status has been reinstated.